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COMMON LANGUAGE® Customer Service Bulletin NEP-10-02-2008

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As to continue our focus on customer interaction we plan to include additional tools for customer input associated to the CLEI™ Code set. As a result, this CSB is announcing the development of a new form for customer use. The [Issue List Report form](#) is to provide clients a means to submit, electronically, requests for COMMON LANGUAGE® GR consideration; in particular the GR-383-CORE and the GR-485-CORE. Other Telcordia GR documents are handled differently and we ask for you to contact the appropriate support for those GR documents directly.

As a reminder, we are planning a series of Webinars for CLEI™ education on various topics. These Webinars will be one hour training sessions that will be available to our NEP customers via a Live Meeting link.

The schedule is as follows:

<u>Date</u>	<u>Time</u>	<u>Topic</u>
10/02/08	2-3 pm EST	GR-485-CORE ILR process
10/09/08	2-3 pm EST	CLEI code request form and process review
10/30/08	2-3 pm EST	NEP CLEI Attribute Report review

If you are interested in attending, please send your name and company name to [CLPCC@telcordia.com](mailto:CLPCC@telcordia.com) you will receive an Outlook invite with a Live Meeting link and dial in audio bridge.

If you have any suggestions for future Webinar topics or suggestions for additional forms or general comments about our web content, please send to Rob Lindquist at [rlindqui@telcordia.com](mailto:rlindqui@telcordia.com).

Sincerely,  
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