

Common Language[®] Services Information Services Training: Course Outline

Topics covered in this training course include:

- Service Order, FIDs and USOCs review
- Benefits of using Services codes
- Define the purpose and benefits of using the Service Order, FIDs and USOCs
- Describe Service Order types and understand the language elements contained in a Service Order
- The format and structure of the Service Order, FIDs and USOCs
- Understanding the fundamentals of codes and records that support ordering, provisioning, billing and maintenance
- Application rules
- Coding resources
- FIDs and USOCs in the eCoder System
- Hands-on exercises and activities